

**North East Derbyshire Council**

**Services Scrutiny Committee**

**Council Plan Objective – A Great Place to Access Good Public Services -  
Update April to September 2023**

**21st November 2023**

**Report of the Information, Engagement & Performance Manager**

Classification: This report is public

Report By: Kath Drury, Information, Engagement and Performance Manager

Contact Officer: As above

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**PURPOSE / SUMMARY**

To report progress on the strategies underpinning the Council Plan objective - “A great place to access good public services” for the period ending 30<sup>th</sup> September 2023.

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**RECOMMENDATIONS**

1. That progress against the Council Plan “A great place to access good public services” objective be noted.
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**IMPLICATIONS**

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**Finance and Risk:** Yes  No

**Details:**

On Behalf of the Section 151 Officer

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**Legal (including Data Protection):** Yes  No

**Details**

On Behalf of the Solicitor to the Council

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**Staffing:** Yes  No

**Details:**

On behalf of the Head of Paid Service

## DECISION INFORMATION

<b>Decision Information</b>	
<p><b>Is the decision a Key Decision?</b>  A Key Decision is an executive decision which has a significant impact on two or more District wards or which results in income or expenditure to the Council above the following thresholds:</p> <p><b>NEDDC:</b>  <b>Revenue - £100,000</b> <input type="checkbox"/> <b>Capital - £250,000</b> <input type="checkbox"/>  <input checked="" type="checkbox"/> <i>Please indicate which threshold applies</i></p>	No
<p><b>Is the decision subject to Call-In?</b>  (Only Key Decisions are subject to Call-In)</p>	No
<p><b>District Wards Significantly Affected</b></p>	None
<p><b>Consultation:</b>  <b>Leader / Deputy Leader</b> <input type="checkbox"/> <b>Cabinet</b> <input type="checkbox"/>  <b>SMT</b> <input checked="" type="checkbox"/> <b>Relevant Service Manager</b> <input type="checkbox"/>  <b>Members</b> <input type="checkbox"/> <b>Public</b> <input type="checkbox"/> <b>Other</b> <input type="checkbox"/></p>	<p>Details:  Ward Members</p>

### Links to Council Plan priorities, including Climate Change, Equalities, and Economics and Health implications.

A great place to access good public services:

- Assist and influence other public partners to improve their services in the district.
- Continually improve Council services to deliver excellence and value for money.

## REPORT DETAILS

### 1 Background

The Council plan 2023-27 has four objectives:

- A great place to work.
- A great place to access good public services.
- A great place to live well.
- A great place that cares for the environment

Information on progress on what the Council has done for the *access good public services* objective is contained at appendix one and will be brought to the committee quarterly.

- 1.2 Under each objective there are several strategies which prioritise what the Council is setting out to achieve by March 2027. Under each strategy there are specific tactics or commitments that will shape our approach and under those a range of activities that in combination will help us to deliver the objectives.
- 1.3 Under the good public services objective there are two strategies – Assist and influence other public partners to improve their services in the district and Continually improve Council services to deliver excellence and value for money. There are three and five tactics under the respective strategies.

## **2. Details of Proposal or Information**

- 2.1 The appendix lists what has been done and achieved by those service areas with contributions to make for this period. These are noted under each strategy and tactic.
- 2.2 This is a new way of reporting progress against the Council Plan, and it will evolve over time. This approach is wider and more cohesive seeking contributions from all departments across the performance framework supporting the new plan. Feedback and suggestions from the committee are welcomed.
- 2.3 The report was taken to Senior Management team on 23<sup>rd</sup> October 2023 for consideration and oversight.
- 2.4 No specific concerns or issues have been raised under this objective for this period.

## **3 Reasons for Recommendation**

- 3.1 This is an information report to keep Members informed of progress against the council plan objective for the good public services.

## **4 Alternative Options and Reasons for Rejection**

- 4.1 Not applicable to this report as providing an overview of progress against the council plan objective for the good public services.

## **DOCUMENT INFORMATION**

<b>Appendix No</b>	<b>Title</b>
1	A summary of progress for the Council Plan objective – A Great Place to Access Good Public Services – for the period ending September 2023
<b>Background Papers</b> (These are unpublished works which have been relied on to a material extent when preparing the report. They must be listed in the section below. If the report is going to Cabinet you must provide copies of the background papers)	